



ASSOCIATION OF CONTINGENCY PLANNERS

VOLUME 2, ISSUE 4

ACP Update

OCTOBER 1999

From the President...

Wow! For those of you who went to the California ISO chapter meeting, tour and luncheon last month, you got to see something to write home about. We toured the California ISO Power Grid Management Operations Center and heard wonderful presentations from Gordon Brown, Monique Weiland and Woen Riu-Chiu, not to mention an excellent lunch provided by the CA-ISO. Many thanks to Monique for coordinating this entire event and to Mr. Steven Dougherty for generously providing a great lunch. We heard all about the ISO's contingency plans, tests for Y2K and other emergencies, how the power grid is managed, monitored and staged, as well as how power is bought and sold, expected-use is calculated and ultimately delivered in California, and much more! The information and handouts we received was first-rate and in-depth. The center was a "site" to see, with its modern-looking consoles and gigantic wall map of the grid lines, blinking lights, digital displays and removable pieces. **Quite an awesome sight, indeed.**

Due to booking problems with Knott's Berry Farm, our October meeting is now booked for early November and will be at the Southern California Edison facility. Thanks Susan! We're all very excited to hear from Mr. Gus Anagnos, Vice President of the USC Center for Crisis Management at the Graduate School of Business on "*Beyond Business Continuity Planning:*

A Systematic Approach to Planning & Preparing for Crisis". Mr. Anagnos has extensive experience in business development and consulting in the private sector and has been invited to be a speaker at the DRJ Conference in March 2000! You don't want to miss this presentation! We'll be serving a continental breakfast so come early to get the best selection of goodies. Event e-fliers are coming! It will have a lot more information on Mr. Anagnos' presentation so check it out!

As 2000 gets closer, we're planning a very special (LAST 19xx) Christmas luncheon. (SOME) Details coming soon - the rest is a surprise! This will be a FUNtastic lunch with surprises AND of course, great desserts. We are once again going to participate in the Toys for Tots Program so please join us in making Christmas a little nicer for the many children who are not as fortunate as us. There are so many more children made homeless this year by the many major disasters, and families are under stress. Let's help them. Last year, we filled up more than three big barrels of toys and that was really great! I know that with 50% more members in our ACP family this year, we can top that. **I am so proud and blessed to be associated with so many people with generous hearts!** We are collecting toys from now through the luncheon, please give your toys to any ACP Director and we will make sure the Marine Corps. gets them. God bless you all and see you in November.

Pati



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October 16th's Hector Mine Earthquake is a sobering reminder of the natural disasters that affect our region. The following statistics were taken from the October 17, 1999 edition of the Orange County Register

IF IT HAPPENED HERE

	Damages	Five-county area	O.C. Only
EQE International of Irvine developed a software program for the state Office of Emergency Services that estimates death, injuries and property damage resulting from specific quakes. The Register asked EQE to use the program to estimate what might have happened in Orange, LA, Riverside, San Bernardino and Ventura counties if a quake the size of the Hector Mine temblor had occurred on the Newport-Inglewood fault [located in Orange County] at night.	Deaths.	Up to 3,000	Up to 500
	Injuries:	Up to 130,000	Up to 25,000
	People left homeless:	Up to 400,000	Up to 90,000
	Damage to buildings and contents:	\$60 billion to \$100 billion	\$15 billion to \$30 billion
	Red-tagged buildings (unsafe)	20,000 to 30,000	4,000 to 7,000
	Yellow-tagged buildings (significant damage)	50,000 to 75,000	15,000 to 25,000

Our Neighborhood Y2K Meeting By Claudia King

My husband (David) and I have concern over what the ultimate effect Y2K will be so we made the decision to host a neighborhood meeting to discuss Y2K.

The first step we took was to evaluate the interest level of our neighbors in regard to meeting for a discussion of Y2K preparedness. We went door to door with a short description of the Y2K issue along with our personal biographies (we wanted to eliminate any question about fanaticism!). The response was good so we proceeded to contact the Fullerton City Manager, Mr Jim Armstrong for attendance from a city representative Mr. Armstrong was very responsive and immediately connected me to the fire department. I had several discussions with the shift Fire Captains trying to determine a date that worked for everyone. We finally chose a Saturday afternoon and followed up by printing invitations announcing the Y2K meeting with guest speaker Fire Captain Kurt Bertuzzi and once again went door to door with the invitations.

The day of the event was unnerving David and I had our presentation ready and a rack of literature with all pertinent information. We cleaned, we prepared, and the Fire Captain along with Battalion 2 arrived. No guests present! This was one of those wake me up it must be a nightmare moments. The Fire Fighters were very kind and we made arrangements to call when (AND IF) the guests arrived.

People started to show up and we called the Fire Fighters who returned promptly. We had 11 adults and 5 children. We had gone to 22 homes so all in all not a bad turnout although it would have been great to have more.

David and I discussed the Y2K issue along with other significant dates

like the GPS (8/21/99) rollover and 9/9/99. Just a side note. did you know that several airports were closed down on August 20th? Major airports in California, Utah, Nevada, and New Mexico were closed for several hours due to computer "glitches"!

The Fire Captain discussed emergency response in our city and the need to be prepared for any emergency situation. There was assurance that Fullerton is prepared to handle the situation. Systems have been remedied and manual procedures are available in the event of system failure.

We followed the meeting with a potluck and we all enjoyed the camaraderie. Our guests left with greater awareness of Y2K issues. There was a feeling of confidence that society will not collapse due to Y2K issues, however preparedness is always practical.

I sent a thank you note to Mr Armstrong he responded with the following note that shows the spirit of cooperation that we experienced in Fullerton. If you are interested in hosting a Y2K preparedness meeting in your neighborhood contact your city manager for assistance.



Dear Mr. and Mrs. King:

I am glad everything worked out and the Fire Department was able to help.

Thanks also for your interest in the Y-2K issue and emergency planning. I wish more citizens took an interest in this important issue.

**Jim Armstrong
City Manager**

Once again, a special thanks to all whom assisted with this important message!



PHOTOS



Claudia King's 'Neighborhood Y2K Meeting' was a community success!
See page 3 for complete article.



Gordon Brown takes our ACP Members on a tour of the
California ISO Facility in Alhambra, CA.



LIFE GOES ON  Diane Gross RN
President

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WANTED ★ WANTED ★ WANTED

We are in the process of filling the Orange County ACP Board positions for 2000. I would like to invite and encourage you to consider serving next year. I would appreciate hearing from you by e-mail or telephone as soon as possible if you are that willing person. At that time, I will be able to share with you the open positions as well as the position requirements.

The Board usually meets on a monthly basis and quite often the meetings are held prior to an actual ACP event for all members. We try to be very respectful of our time so that you are not away from work for long periods of time.

Please call me at (714) 281-1315 or respond by e-mail to Shagan@prodigy.net of your desires. We welcome the opportunity for you to serve with this great group of people.

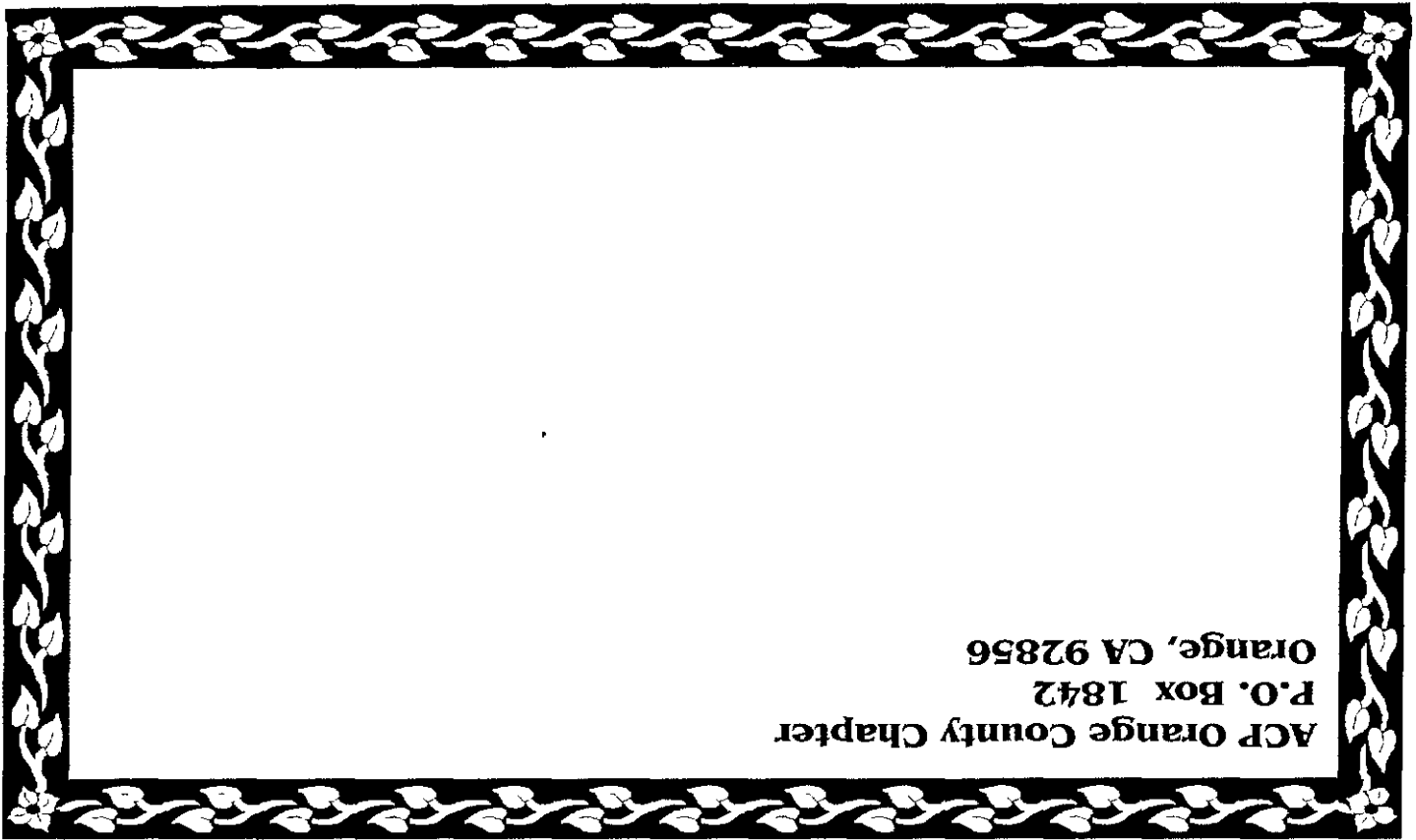
Sandra Hagan

WANTED ★ WANTED ★ WANTED

Thank You

A very special thank you goes out to Gordon Brown, Woen-Ru Chiu and Monique Weiland for three wonderful presentations at our September event.

We would also like to extend our gratitude to the California ISO for allowing us the opportunity to tour their facility and providing a wonderful luncheon.



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ACP UPDATE

Can you find all 35 business continuity related words?

Hint words may be in any direction (i.e. horizontal, vertical, diagonal or backwards) Good luck!

Stress Relief Corner

**ASSESS
 CONTINGENCY
 CPR**

**DISASTER
 DISRUPTION
 DRILLS**

**EMERGENCY
 FIRE
 FLOOD**

**FUTURE
 HOT-SITE
 INFORMATION**

**IMPLEMENT
 IMPACT
 LOSS
 MANAGEMENT
 MEDIA
 NETWORK
 OUTAGE
 PLAN
 PREPARE
 PREVENT
 PROJECT
 RECOVERY
 RESOURCE
 RISK
 SAFETY
 SECURITY
 SOLUTION
 STORM
 STRATEGY
 TEAM
 TESTING
 TWISTER
 WEATHER**

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